

Digilux Technology Corp.

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Taipei City 111046, Taiwan

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Fax: +886-2-2831-2077
E-mail : rma@digilux.com.tw
Attn : Ms. Vera Kuan Ext : 200

RMA REQUEST FORM

Date: _____

RMA No: _____

Company Name: _____

Contact Person: _____

Company Address: _____

Tel : _____

Fax: _____

E-mail: _____

No	Description	Brand	Q-ty	Problem reported	Part No.	Inv No.	Inv Date
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							
Total quantity							

Remarks:

- Please make sure that all items returned are within warranty period
 - Deolux labels: 5 year warranty
 - OEM with Customized Label: 1 year warranty
 - Original brands (Sandisk, Kingston, etc): 1 year warranty but will be void if labels have been removed
 - Original bulk (Samsung, Toshiba, etc): 1 year warranty
- Please fax or email the RMA Request Form before returning the goods
- You will receive an Authorized RMA number either by fax or email
- Please remove all labels and marks of your company before sending the goods
- Please include a copy of the RMA Request form with the returned items
- Please indicate the authorized RMA number on the shipping box
- The decision to repair or replace shall be determined by RMA department after examining the goods
- Warranty does not apply to items with the following conditions:
 - Modification on RMA products
 - Physical damage
- All non-Digilux cards will be returned at sender's cost
- RMA number will be void after 14 days from the issued date